REAL-TIME PASSENGER INFORMATION SIGNAGE SYSTEM

RFI #2015-009

Anaheim Resort Transportation
1354 South Anaheim Blvd., Anaheim, CA 92805
REAL-TIME PASSENGER INFORMATION SIGNAGE SYSTEM

REQUEST FOR INFORMATION
RFI #2015-009
REAL-TIME PASSENGER INFORMATION SIGNAGE SYSTEM

PURPOSE AND SCOPE

The Anaheim Transportation Network (ATN) is releasing Request for Information (RFI) # 2015-009 to firms that provide digital signage software and/or hardware.

The Anaheim Transportation Network (ATN), a local non-profit transportation management association and a service provider of the Anaheim Resort Transportation (ART) system. The ART system is comprised of 21 interchangeable routes operating 20 hours per day 365 days per year. ART fleet is comprised of 82 transit buses. (Exhibit 1 – ART System Service Area).

Anaheim Resort Transportation (ART) requesting proposals for a signage system to show real-time bus information and other content consisting of images, text and/or video. ART is seeking proposals from firms that can deliver and install signage hardware and provide systems to output and control visual content on those display transit information displays. ART is particularly interested in systems that can readily integrate industry-standard transportation data.

The ATN intends to review all responses received and choose two (2) to three (3) best-qualified firms and solutions that appear to meet the needs of the ATN. ATN will further evaluate and beta test proposed solutions prior to entering into Best and Final Offer (BAFO) negotiations. Each beta test should be between 45-60 days, prior to full deployment.

BACKGROUND

ATN is looking to deploy the first phase of the real-time digital signage system at:

1. Disneyland® Resort Main Transportation Center Requirements:
   - 24 double-sided real-time bus stop signs
   - One (1) Main Sorting Sign (Attachment 1)
   - Four (4) Directional Signs

2. ART On-Street Bus Stop Locations
   - 25 Bus Shelter Signs at a predetermined number of locations
   - 15 Free-standing bus stop locations (Some will have power and some locations will require photovoltaic solution. Final number of stop signs in each category pending review of each location).
3. **ART Operations/Dispatch:**

- Four (4) mobile supervisor vehicle workstations, including support equipment
- One (1) dispatch workstation

4. **ART Bus Fleet:**

- 82 On-board informational screens


Diana Kotler  
Anaheim Resort Transportation  
1354 S. Anaheim Boulevard  
Anaheim, CA 92805  
dkotler@atnetwork.org  
714-563-5287

**Sealed Proposals are due by 4:00 PM local time on January 27, 2016.**

ART reserves the right to postpone, to accept or to reject any and all proposals, in completely or in part. All proposals shall be subject to all applicable state and federal laws. The following is the solicitation schedule:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Completion Time / Date (Location)</th>
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<tbody>
<tr>
<td>Release RFI</td>
<td>December 6, 2015</td>
</tr>
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</table>
| Pre-Proposal Conference & Field Trip | December 18, 2015 @ 10 a.m.  
ARTIC – 2626 E. Katella Ave.  
Anaheim, CA 90806  
2nd Floor Conference Room          |
| Requests for Clarifications Due      | January 5, 2016                        |
| Answer to Requests for Clarifications| January 15, 2016                       |
| RFI Submittal Deadline               | January 25, 2016                       |
| Selection for BAFO Negotiations      | February 19, 2016                      |
RFI Communications/Inquiries

Upon release of this RFI, all communications shall be directed in writing via e-mail to the ATN contact person listed below. No other agency official or employee is empowered to speak for the ATN with respect to this procurement. Unauthorized contact with any employee of any department within the ATN may result in disqualification from the RFI process. Any oral communication will be considered unofficial and non-binding.

Contact the following individual for clarification of this RFI:

Diana Kotler  
Anaheim Resort Transportation  
1354 S. Anaheim Blvd.  
Anaheim, CA 92805]  
dkotler@atnetwork.org  
714-563-5287

Content of Your Response

Responses are voluntary and shall not bind either the respondent or the ATN in any way. The ATN is not responsible for any costs incurred by the respondent to develop a response to this RFI.

Interested firms should provide responses to the following questions and requests. The ATN welcomes any additional information that would help in the drafting of a formal response; however, responders should refrain from submitting general marketing information that does not help the ATN achieve the objectives of the RFI.

Please submit responses to each question or request in the same order as they appear below.

GENERAL INFORMATION:

- Contact Information - Please provide the following contact information:
  - Company Name
  - Address
  - Name of individual who will act as primary point of contact for inquiries
  - Contact Person’s Telephone Number
  - Contact Person’s E-mail Address

- Detailed literature and specifications for the firm’s solution that details functionality.

CONTENT BRIEFING:

- What type of content is the solution capable of displaying?
- What type of audio content will your solution support?
- What type of content files does your solution currently support?
Does your solution currently support GTFS feeds?

Does your solution offer any external content such as advertising, news or weather etc.?

TECHNICAL BRIEFING:

- **Content**
  - What transportation datasets can the system ingest and display? ART is particularly interested in systems with the capability of utilizing industry-standard datasets and other transportation service providers.
    - ART publishes static General Transit Feed Specification (GTFS) schedule data at [http://rideart.org/gtfs/](http://rideart.org/gtfs/)
    - ART is currently researching a solution to publish GTFS-real-time feeds for trip updates (arrival estimates) and service alerts.
    - ART arrival estimates are currently available via an OTvia2 API.
  - In addition to transportation information, ART is interested in presenting the following information / types of media:

- **Connectivity**
  - Who is responsible for installing the equipment and connecting it to the ATN’s network?
  - Does your solution allow for video integration into your content feed?
  - What are the cellular and/or Wi-Fi requirements for your solution? What network bandwidth is necessary to support your solution?
  - For screens located far from a source what signal distribution do you recommend?
  - For screens located far from a source what signal distribution does your solution support?
  - Does your Digital Signage Solution meet all local and federal codes and requirements?
  - What network port availability does your solution require?

- **Hardware**
  - Do you have capacity to procure and install hardware?
  - Does your solution currently have installations that interface with external hardware?
  - What screen size and resolution is preferred for your solution?
  - What are the minimum and maximum screen resolutions supported?
  - Does the vendor need to have remote network access to control and configure the displays at each location?
OPERATIONAL BRIEFING:

- Operations and Support
  - Regarding your solution; the ATN must retain ownership of the content.
  - Once the solution is installed, who is the ATN’s primary contact for support?
  - Is there a third party contracted for support?
  - Who should be notified if a display or player goes off-line?
  - Is the solution capable of being hosted by the vendor?
  - When support is available?
  - Does your solution provide real-time status checks and log of content?
  - Where is content stored, and how is it delivered?
  - What is the typical time delay between the moment new content is saved or posted, and the moment that content begins appearing on the signage?
  - Does your solution allow multiple playlists per player (e.g., different playlists for different times of day)?
  - Does your solution provide power down or other energy-saving modes during non-operational hours?

- Software
  - Is your solution offered as both self-hosted and software as a service?
  - Do you have technical specifications available for self-hosted?
  - If hosted how are updates to the software installed?
  - Does your solution include preloaded templates and layouts?
  - Does your solution allow the customize templates for the ATN?
  - Does your solution generate automated e-mail alerts to your support in case of system or screen failure?
  - Does your solution currently support video wall processing?
  - Does your solution currently support touch screens?

COST:

- For budgeting purposes, please provide estimated pricing for your firm’s solution with and without hardware and associated installation. Please make sure all costs are included.

- RFI pricing will not be released until completion of the BAFO phase of the process and formal award.

Submittal Requirements

Respondents are to submit four (4) hard copies and one (1) USB Flash Drive containing a complete copy of their response to the ATN Procurement Office. The deadline for submittal of responses is January 25, 2016 at 4 p.m. local time
1. Scope of Service you will provide relating to the RFI.

2. At least three references of fully implemented projects similar in scope to this project.

3. Cost Proposal -- costs per component, software development, installation, training, licenses, contracts, hardware (if applicable), etc., and total cost for entire project. Cost proposal may include software solutions only with the recommendation of hardware vendors/suppliers best suited for the proposed solution.

Responses must be submitted by a sealed envelope/package with the RFI number referenced and the respondent’s name and address clearly indicated on the outside. Responses must be mailed or delivered to:

Diana Kotler  
Anaheim Resort Transportation  
1354 S. Anaheim Blvd.  
Anaheim, CA 92805  
dkotler@atnetwork.org  
714-563-5287

The contents of the offeror's proposal, including all terms and conditions set forth in this RFI and any other terms and conditions agreed upon in negotiation, will become contractual obligations should a contract ensue.

ATN reserves the right to reject any and all proposals. It is anticipated that a firm will be selected and notified by February 16, 2016.

**OBJECTIONS AND EXCEPTIONS TO SPECIFICATIONS**

The specifications were not written to intentionally eliminate any one offeror, but to be used as a guide for the size and quality of the equipment.

All concerns, questions, clarifications, or other correspondence must be directed only to the primary contact identified in the RFI. Information obtained from other sources will not be considered in the evaluation.

*If selected, the Respondents shall be required to adhere to the following Minimum Specifications and Requirements*
A. System Background:

Anaheim Resort Transportation (ART) functions as the primary public transit service operator in The Anaheim Resort® area and provides approximately nine million trips per year to residents, visitors and employees of The Anaheim Resort. Service is provided 365 days per year from 6:00 a.m. to 2:00 a.m. The current fleet consists of 82 vehicles with capacity ranging from 29 passengers to 45 passengers.

ART, and are soliciting proposals to provide real-time arrival sign system at the Disneyland® Resort Main Transportation Center (Exhibit 2) and at approximately forty (40) bus stop locations throughout The Anaheim Resort. Selection will be based on a combination of ease of integration, utilization of existing equipment, design, price and other pertinent consideration that may be in the best interest of the procuring parties.

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Signage System Features and Capabilities

Passenger information system shall provide real-time bus arrival information through the use of signage system. The system shall include predictions about arrival times, as well as information about the nature and causes of disruptions. Signs shall be in weatherproof (IP65) casing and have internal temperature and humidity control.

The key features of all signs shall be:

- Current time (24 hour clock)
- Other announcements (safety, emergency, etc.)

The key features of the off-board signs shall be:

- Display arrival times on signs for specified Shelter / Bus Stop Signs
- Adhere to esthetic standards consistent with existing colors, theme and general appeal of the Disneyland® Resort Main Transportation Center and Anaheim Resort
- The signs shall be capable of displaying the destination of the route, route name, and estimated arrival times. These signs shall also be capable of displaying the current time, and a text message entered by a dispatcher or system administrator on one line, in case of emergency or an unforeseen event.
- The signs shall be in full compliance with the Americans with Disabilities Act (ADA),
and shall meet indoor and outdoor illumination standards. The system shall operate in the harsh transit environment, including typical weather conditions for an outdoor-deployed equipment. The display signs shall be watertight, vandal proofed and sealed.

The key features of the onboard sign system shall be:

- Integration and compatibility with Luminator Destination Signs
- On-board bus displays shall support digital and media files and should be able to withstand transit operations

The system shall be fully integrated with the existing systems. To the greatest extent possible, vendors are encouraged to utilize the existing on-vehicle equipment. In the event that a vendor is unable to use the equipment that is already on board the vehicle, the proposed new equipment shall be resistant to shock, particle contaminants and to inclement temperatures.

**Ownership and Hosting of the Applications**

ART will own the software and have full rights/ownership of the data inputs and outputs from the application.

**Bus Stop Signs**

The system shall provide integration with existing LED signs at the selected locations (Exhibit 3). The System shall communicate via cellular technology. LED signs shall display arrival estimation for the next vehicle on each route that services its location. This shall be done for a configurable look ahead, which will default to 60 minutes. The bus stop shelter signs will display the arrival estimation for the next two (2) vehicles on route.

New bus stop signs shall be compatible to the signage system at Disneyland Resort Transportation Center and existing LED signs. Some bus stop locations will have power availability and some will require a photovoltaic solution.

**Dispatcher User Interface**

ART’s dispatchers shall be provided with an interface and ability to see estimations being shown on each sign and that will allow to send AD-HOC messages (as an option) to any sign or set of signs. These displays shall be overlaid on a map of ART service area so that staff can easily locate each sign. In addition, there shall be a text display that will give information as to the status of each sign and its communication status, similar to that available for each vehicle. The display shall, at a minimum, give the IP, location, time of last communication with the sign.

**Software Requirements**

Should specific software need to be developed for this project, it is the intention of the procuring parties to obtain a system solution that uses off-the-shelf technologies to the highest degree possible and that takes full advantage of the existing installed hardware and software on ART vehicles, but also minimizes any operational impacts to passengers, bus operators, and dispatchers.
All network, database, and operating system software shall be standard off-the-shelf products produced by well-established and reputable companies. All software shall be provided on removable media that could be used to re-install the software if necessary.

Mobile Data Communications Requirements

All mobile and sign data communications shall be via GPRS cellular service. The vendor shall specify the service type and data requirements in Mbytes per vehicle per month. The vendor shall also specify the data requirements for bus stop signs in Mbytes per sign per month.

Section below is applicable only if hardware is provided by the selected Vendor

Hardware Requirements

All hardware shall be manufactured, fabricated, assembled, finished, and documented with workmanship of the highest production quality and shall conform to all applicable quality control standards of the original manufacturer and the vendor. All hardware components shall be new and suitable for the purposes specified. All hardware provided shall be commercially available, standard, off-the-shelf products manufactured by well-established and reputable manufacturers.

Spares and expansion items shall be readily available for at least seven years after installation. Delivered hardware shall include all applicable engineering changes and field changes announced by the equipment manufacturer since it was produced.

Equipment Performance

It is the intent of this specification to provide for high quality, state-of-the-art, commercially rated equipment that is designed, manufactured, and installed for public transit service, which requires long life and high reliability under adverse conditions. The following are specific requirements:

- All electronic equipment shall be solid-state design, with the exception of any relays necessary, which shall be sealed
- The vendor shall guarantee that all equipment and material furnished meets or exceeds all the requirements of this specification and of the manufacturer’s specifications, unless compliance is waived. Acceptance of the equipment or material will not constitute waiver of this requirement.

Vehicle Equipment

All vehicle equipment proposed by the vendor shall be constructed to meet the harsh operational conditions found in the transit environment. All Vendor-provided on-board equipment shall operate properly under the environmental conditions encountered on board the vehicles including conditions pertaining to temperature, humidity, dust/dirt, power variations, shock, vibration, altitude, and EMI/RFI interference.
The vendor shall provide all vehicle wiring and connectors required for the equipment. The wiring and connectors shall be appropriate to the transit environment where the equipment is to be installed. Shielded cables shall be provided where necessary to avoid interference problems.

**Installation and Training**

Vendor shall provide a detailed explanation of the proposed Installation and Implementation Plan. Vendors shall also specify training periods to be conducted.

**Fixed-End Equipment**

Vendor shall clearly specify the services that are provided to fully maintain the fixed end equipment.

**Dispatcher Workstations**

Current AVL system shall be used to integrate real-time signage information at ART dispatch facility. In addition, four (4) mobile vehicle workstations shall be provided and must be able to be used simultaneously. Vendor shall provide ART with workstation specification requirements. These workstations shall access common data so that they all display the latest information available. ART may also choose to operate the dispatch workstation software on additional PCs and laptops. When providing prices for workstations, vendors shall include as a separate line item any additional license fees that will be incurred on a per workstation basis.

**SYSTEM ASSURANCE**

**Software Licenses and Programs**

All software licenses shall reside with ART and shall be delivered at final acceptance. All original copies of programs provided shall also be delivered at final acceptance.

**Ongoing Technical Support**

After final acceptance of the system, the Vendor shall provide continuing technical support on an as-needed basis for a minimum of one (1) year. Consultation with knowledgeable technical support personnel and trained field service personnel shall be readily available to assist ART in maintaining the system. This requirement is for all equipment.

**Programming Hardware and Software**

The vendor is responsible for procuring all specialized programming hardware and software needed for developing and testing the components being supplied.

**Documentation**

Complete documentation of the procured equipment shall be provided. Documentation will be prepared in accordance with the vendor’s documentation standard and this specification. A document number will identify each document. Where a document is revised for any reason, each
such revision will be indicated by a number, date, and subject in a revision block, along with an indication of official approval by project manager.

In addition to providing all documentation in hard copy form, documentation shall be provided in an electronic media with the exception of published manuals. Vendor shall specify the file format(s) of the electronic media.

The vendor shall provide all documentation originally supplied with standard commercial equipment and software purchased from others. The vendor shall describe the documentation included with the proposed components.

**Project Management**

Vendor shall appoint a project manager who will be permanently assigned in this capacity for the entire duration of the project, unless ART request otherwise. The project manager assigned to the project shall have the authority to make commitments and decisions that are binding on the vendor.

Local project managers will coordinate all CAD/AVL project activities. All communications with the vendor will be coordinated through the project managers.

**Project Schedule**

The system shall be installed and running by June 1, 2016. The vendor shall include in the proposal a project schedule showing, in weeks after Notice to Proceed, the completion of the components of the project.

**Warranty and Maintenance**

Vendors shall price out an extended software maintenance program for the system that will commence once the system is accepted (for 3 years). A one-year hardware and software warranty is required after final acceptance. A copy of the vendor's warranty and proposed software maintenance agreement shall be included in the proposal.

The following support is required, at a minimum:

*Confidence Testing Support* – The vendor shall provide onsite functional and technical assistance for 90 calendar days after system acceptance, which shall be considered the confidence-testing period. This technical assistance shall be provided at any site (stops or vehicles) throughout the system. Such onsite assistance and support shall be available within 8-hour notice during this period of time.

*Software Maintenance* – The vendor shall provide, as an option, software maintenance support for a period of three years under a Software Maintenance Agreement. Such agreement shall include providing all generally available product updates and upgrades, support for installing and configuring product updates as they become available as well as user training for upgrades or enhancements, when required, throughout the support period.

The vendor shall provide a typical maintenance support agreement.
Spare Parts – A complete list of spare parts along with corresponding prices must be included in the proposal. The effective period for the price list must be supplied. All spare parts must be available for a period of seven (7) years unless otherwise identified. Adequate spare parts must be provided to ensure timely system restoration.

Warranty – A warranty will be provided for the software, implementation services, hardware and the operability of the System for a minimum of one year, which is to begin on the date of system acceptance. A copy of the vendor’s warranty will be provided.

Software – The vendor (software licensor) warrants that the software conforms in all material respects to the requirements and specifications. The vendor warrants that the software’s capabilities satisfy the functional requirements herein. Furthermore, the warranty shall be valid for the duration of the implementation and one year after final acceptance, unless additional years of maintenance have been purchased.

ADMINISTRATIVE RULES GOVERNING THIS RFI PROCESS

By virtue of submission of a Proposal, the Proposer agrees to be bound by the ATN administrative rules with regards to this RFI and said Proposal. Said rules shall in no way act to limit the ATN’s right to negotiate additional or different terms if it sees necessary.

The ATN reserves the right to reject any and all Proposals, in whole or in part, as well as the right to issue similar RFIs in the future. This RFI is in no way an agreement, obligation, or contract and in no way is the ATN responsible for the cost of preparing the proposal. One copy of a submitted proposal will be retained for official files.

The ATN policy is to follow the intent of the California Public Records Act (PRA). If a Contractor’s proposal contains material noted or marked as confidential and/or proprietary that, in the ATN’s sole opinion, meets the disclosure exemption requirements of the PRA, then that information will not be disclosed pursuant to a request for public documents. If the ATN does not consider such material to be exempt from disclosure under the PRA, the material will be made available to the public, regardless of the notation or markings. If a Contractor is unsure if its confidential and/or proprietary material meets the disclosure exemption requirements of the PRA, then it should not include such information in its proposal.

Any questions regarding this solicitation document shall be directed in writing to the Diana Kotler, ATN’s Executive Director. Proposers/Potential Proposers are to refrain from contacting any other ATN personnel with regards to this RFI:

Diana Kotler, Executive Director
Anaheim Transportation Network
1354 South Anaheim Blvd.
Anaheim, CA 92805
dkotler@atnetwork.org
714-563-5287  714-563-5289 – fax
General

This solicitation document, the evaluation of proposals, and the award of any contract shall conform with current competitive procedures as they relate to the procurement of goods and services. A Contractor's proposal is an irrevocable offer for 90 days following the deadline for its submission.

In addition to explaining the administrative requirements, the solicitation document includes instructions which prescribe the format and content of proposals.

Errors in the solicitation document

If a Contractor submitting a proposal discovers any ambiguity, conflict, discrepancy, omission, or other error in this solicitation document, the Contractor shall immediately provide the ATN with written notice of the problem and request that the solicitation document be clarified or modified. Without disclosing the source of the request, the ATN may modify the solicitation document prior to the date fixed for submission of proposals by issuing an addendum to all Contractors to whom the solicitation document was sent.

If prior to the date fixed for submission of proposals a Contractor submitting a proposal knows of or should have known of an error in the solicitation document but fails to notify the ATN of the error, the Contractor shall submit a proposal at its own risk, and if the Contractor is awarded the contract, it shall not be entitled to additional compensation or time by reason of the error or its later correction.

Questions regarding the solicitation document

If a Contractor's question relates to a proprietary aspect of its proposal and the question would expose proprietary information if disclosed to competitors, the Contractor may submit the question in writing, conspicuously marking it as "CONFIDENTIAL." With the question, the Contractor must submit a statement explaining why the question is sensitive. If the ATN concurs that the disclosure of the question or answer would expose proprietary information, the question will be answered, and both the question and answer will be kept in confidence. If the ATN does not concur regarding the proprietary nature of the question, the question will not be answered in this manner and the Contractor will be notified.

If a Contractor submitting a proposal believes that one or more of the solicitation document's requirements is onerous or unfair, or that it unnecessarily precludes less costly or alternative solutions, the Contractor may submit a written request that the solicitation document be changed. The request must set forth the recommended change and Contractor's reasons for proposing the change. Any such request must be submitted to the ATN by the date and time listed in this RFI for “Deadline for submission of Proposer’s Requests for Clarifications, Modifications or Questions regarding the RFI”.

Addenda

The ATN may modify the solicitation document prior to the date fixed for submission of proposals by faxing an addendum to the Contractors to whom the solicitation document was sent. If any
Contractor determines that an addendum unnecessarily restricts its ability to submit a proposal, it must notify the ATN no later than one day following the receipt of the addendum.

Withdrawal and resubmission/modification of proposals

A Contractor may withdraw its proposal at any time prior to the deadline for submitting proposals by notifying the ATN in writing of its withdrawal. The notice must be signed by the Contractor. The Contractor may thereafter submit a new or modified proposal, provided that it is received at the ATN no later than the proposal due date and time listed in this RFI. Modifications offered in any other manner, oral or written, will not be considered. Proposals cannot be changed or withdrawn after the proposal due date and time listed in this RFI.

Rejection of proposals

The ATN may reject any or all proposals and may or may not waive an immaterial deviation or defect in a bid. The ATN's waiver of an immaterial deviation or defect shall in no way modify the solicitation document or excuse a Contractor from full compliance with solicitation document specifications. The ATN reserves the right to accept or reject any or all of the items in the proposal, to award the contract in whole or in part and/or negotiate any or all items with individual Contractors if it is deemed in the ATN's best interest. Moreover, the ATN reserves the right to make no selection if proposals are deemed to be outside the fiscal constraint or against the best interest of the State of California.

Award of contract

Award of contract, if made, will be in accordance with the solicitation document to a responsible Contractor submitting a proposal compliant with all the requirements of the solicitation document and any addenda thereto, except for such immaterial defects as may be waived by the ATN.

The ATN reserves the right to determine the suitability of proposals for contracts on the basis of a proposal's meeting administrative requirements, technical requirements, its assessment of the quality of service and performance of items proposed, and cost.

Questions regarding the ATN's award of any business on the basis of proposals submitted in response to this solicitation document, or on any related matter, should be addressed to the individual listed in the Submitting Your Proposal section of this RFI.

Execution of contracts

The ATN will make a reasonable effort to execute any contract based on this solicitation document within 30 days of selecting a proposal that best meets its requirements. However, exceptions taken by a Contractor may delay execution of a contract.

A Contractor submitting a proposal must be prepared to use ATN contract form rather than its own contract form.
Disposition of materials

All materials submitted in response to this solicitation document will become the property of the ATN and will be returned only at the ATN’s option and at the expense of the Contractor submitting the proposal. One copy of a submitted proposal will be retained for official files and become a public record. Any material that a Contractor considers as confidential but does not meet the disclosure exemption requirements of the California Public Records Act should not be included in the Contractor’s proposal as it may be made available to the public.

Payment

Payment terms will be specified in any agreement that may ensue as a result of this solicitation document.

THE ATN DOES NOT MAKE ANY ADVANCE PAYMENT FOR SERVICES. Payment is normally made based upon completion of tasks as provided in the agreement between the ATN and the selected Contractor. The ATN may withhold ten (10) percent of each invoice until verification of service provision and invoice accuracy. The amount of the withhold may depend upon the payment schedule provided in the agreement between the ATN and the selected Contractor.
EXHIBIT 2 – DISNEYLAND RESORT MAIN TRANSPORTATION CENTER
1. Anaheim Convention Center Grand Plaza
2. Downtown Anaheim – Civic Center
3. Staybridge/Holliday Inn Anaheim Resort